

Loaner Request Form

Date: _____

Dealer name if applicable: _____

Before requesting a loaner, please contact Product Support and speak with a representative to ensure we have a clear understanding of the issue with your equipment. 800-846-2713 (Press 1)

Customer Name: _____

Phone: _____

Ship To: _____

E-mail: _____

Wear and tear items are not included with Loaners (i.e. tires, treads, cables etc.)

Please remove wear and tear items from your equipment prior to sending in for repair as you will need to use them with the Loaner.

RA # from Subsite Portal: _____

***REQUIRED TO RECEIVE LOANER**

*RA # IS ISSUED ONCE YOU HAVE SUBMITTED YOUR REPAIR INFORMATION ON PORTAL.SUBSITE.COM THROUGH APPLICABLE DEALER

REPAIR SERIAL # _____

Support Rep. you spoke to: _____

MAINLINE CAMERA ONLY



TRAKSTAR (4-PIN ONLY!)



TRAKSTAR II (4-PIN ONLY!)

MINI CAMERA ONLY



1306



1545



PROBE

W/SONDE



JOYSTICK CONTROLLER

TRACTOR ONLY



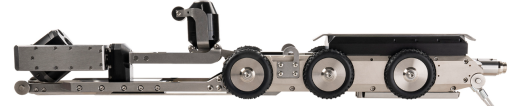
TRANSTAR



MINI TRACTOR



TRANSTAR II



LATERAL LAUNCHER COMPLETE



STORM DRAIN TRACTOR ONLY



PROTRAK CRAWLER W/TREADS



MOTOR ONLY

Oklahoma Support Team 800-846-2713/ Kentucky Support Team 859-499-0122

E-MAIL REQUEST TO: customerservice-ok@subsite.com and/or support-ky@subsite.com

Any Loaner request(s) submitted after 2:00pm from Oklahoma or Kentucky cannot be guaranteed for same-day shipment